

MORATECH SOLUTIONS

PRIVACY POLICY (POPIA COMPLIANT)

Effective Date: August 15, 2026 | **Framework:** Protection of Personal Information Act (POPIA)

At **Moratech Solutions**, we treat your privacy and personal data with strict confidentiality. This Privacy Policy details how we collect, store, and process personal information in compliance with the South African **Protection of Personal Information Act (POPIA)**.

1. Information We Collect

We collect personal information directly when you interact with our web platform, submit contact forms, request IT assessments, or engage our technical services. Collected fields include:

- Full Name and Professional Title
- Business Email Address
- Contact Telephone Number
- Company or Organization Name
- Technical infrastructure details and inquiry notes

2. Purpose of Processing

Your personal data is processed exclusively for legitimate, defined business operations, including:

- Responding to project inquiries and scheduling technical discovery consultations.
- Delivering contractual IT support, managed services, cloud deployments, and web software.
- Issuing proposals, statements of work, invoices, and service updates.

3. Data Protection & Sharing

We enforce administrative, technical, and physical controls to safeguard personal information against loss, unauthorized access, or disclosure. Moratech Solutions does not sell, rent, or commercialize personal data. Information is shared only with verified third-party infrastructure partners (such as domain registries or cloud vendors) strictly necessary to fulfill active service contracts.

4. Your Data Rights under POPIA

In accordance with POPIA regulations, you hold the right to:

- Request access to your personal information stored in our system.
- Request correction or updating of inaccurate personal records.
- Object to processing or request deletion of your personal data, subject to lawful statutory retention rules.

Information Officer Contact

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