

MORATECH SOLUTIONS

TERMS OF SERVICE

Effective Date: August 15, 2026 | **Jurisdiction:** Republic of South Africa

Welcome to **Moratech Solutions**. By accessing our platform, website, or engaging our managed IT services, cloud infrastructure, web development, cybersecurity, or IT consultancy, you agree to be bound by these Terms of Service. Please read them carefully.

1. Service Scope & Agreements

Moratech Solutions provides enterprise IT infrastructure management, remote and on-site technical support, cloud domain and email provisioning, custom web software development, and IT advisory. Detailed service metrics, SLAs, payment obligations, and project specifications are governed by separate Master Services Agreements (MSAs) or Statements of Work (SOWs) executed between Moratech Solutions and the client.

2. Intellectual Property Rights

All proprietary website designs, source code, graphics, documentation, trademarks, and technological assets created or owned by Moratech Solutions remain the exclusive intellectual property of Moratech Solutions. Custom client deliverables created under specific paid engagements will transfer to the client upon complete fulfillment of agreed contractual fees.

3. Client Obligations

Clients agree to provide accurate, timely information and necessary technical permissions required for service delivery. Clients remain responsible for administrative control over their credentials, passwords, and internal user account access privileges.

4. Limitation of Liability

To the maximum extent permitted by South African law, Moratech Solutions shall not be held liable for indirect, incidental, or consequential damages, including revenue loss, operational downtime, or third-party service provider outages beyond our direct control.

5. Governing Law & Dispute Resolution

These Terms shall be interpreted, construed, and enforced in accordance with the laws of the Republic of South Africa. Any disputes arising from or relating to these Terms shall fall under the exclusive jurisdiction of the competent South African courts.

Legal Contact Details

Company: Moratech Solutions

Email: info@moratechsolutions.co.za

Phone: +27 76 149 2370

Location: Polokwane, Limpopo, South Africa